



Labels Shopping
Ross Park
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Dear Parents and Guardians

Firstly, I want to thank you all for your support of our family business during this difficult time. I would like to assure you all that my family and I together with our colleagues at Labels Shopping are here to support you and your families throughout this period and will do all that we can to make the purchasing of school uniform as easy and stress free for you as possible.

We are delighted that after a period of lockdown, our store will be open on Wednesday 1st July 2020 in line with government guidelines. We are very much looking forward to welcoming you back to Labels Shopping Ross Park Ross on Wye.

We have been really busy behind the scenes preparing for our re-opening and I would like to share with you the measures we have implemented in store ensuring that both you and our colleagues can shop and work in a safe environment.

1. We have introduced social distancing measures and are limiting the number of people in store at any one time. Where possible please limit the number of people that come into store to just 2; the child who requires uniform and an adult.
2. At busier times this will mean we will be operating a strict queuing system for entry to the store so I would urge you to shop early for your uniform for the new school year.
3. We increased the size of The School Uniform department considerably to enable more customers to be able to shop the department during the busy periods.
4. We would ask where possible you use debit or credit cards to pay for your shopping.
5. We have closed fitting rooms in line with government guidelines but we have free disposable tape measures for you to use when selecting your child's uniform.
6. We have increased the product range and included all compulsory uniform items on our website www.SchoolUniformShop.co.uk and also introduced FREE delivery for all orders over £35. If you are able to order online please do so as this will really help us in store and also your fellow customers who may be unable to shop online.
7. When you enter the store, please make use of the hand sanitizer readily available at the entrance.
8. We are now operating a strict one-way system for entry and exit from the store, so please be prepared to exit from a different door to the usual one you arrive at.
9. We have introduced counter mounted Sneeze guards on all tills.

10. Our colleagues have been issued with PPE. Please don't be offended, it's for you, your family's and our colleagues' protection.

If you have any questions or concerns please email me directly at luke@schooluniformhereford.co.uk

Once again, I would like to extend our sincere thanks to you and your family for your continued support.

Kind regards



Luke Conod
Managing Director
The School Uniform Shop

